

Management Policy

The entire TYCSA PSC organization, dedicated to the design, development, and production of high-yield steel wire, and certified to ISO 9001, ISO 14001, and OHSAS 18001, bases its strategic management policy on:

- **Customer Focus**
In order to anticipate and continuously satisfy all of our customers' requirements and needs, thereby being recognized for the excellent quality and reliability of our products and services.
We commit to being close, responsive, flexible, and proactive with our customers.
- **Continuous Improvement**
Identifying areas for improvement in the Management System, under the commitment of Top Management to transform them into strengths of the System, with the aim of achieving the company's, processes', and activities' continuous improvement, as well as preserving the environment.
- **Compliance with Requirements**
Meeting the requirements agreed with the customer, the ISO 9001 and ISO 14001 regulatory standards, legal requirements, and those inherent to our product or service and its environmental aspects, as well as any other requirements established by our Company.
- **Pollution Prevention**
Fostering an attitude of continuous enhancement in our environmental protection performance and the conservation of natural resources, based on an explicit commitment to prevent pollution.
- **Technical Expertise**
Applying our technical knowledge to support the development of our customers and high value-added products.
- **Quality, Environmental, and Safety Commitment**
Ensuring that every employee respects safety and environmental protection, as well as the quality of the work performed.